



SGK HOME IMPROVEMENTS

TEN YEAR GUARANTEE

FOR PVCu WINDOWS AND DOORS

As supplied and installed by SGK (The Company) as principal contractors.

UNDERTAKING

For a period of 10 years from the date of completion of installation the company undertakes to make good any fault that develops affecting the performance in the products installed due to defective or poor workmanship.

The Company will make good the fault as soon as reasonably practicable by modification, repair or replacement as at its sole discretion, it shall deem necessary and in the case of replacement it reserves the right to use whatever materials it shall think fit subject to their quality and type being as far as possible commensurate with these supplied under the terms of the original contract.

CONDITIONS OF UNDERTAKING

The Company shall only be bound by said conditions of this guarantee provided that

- (a) The customer gives the Company full details of any alleged defect in writing, and within one month of the defect becoming apparent to the customer.
- (b) The customer gives the company a reasonable opportunity of inspecting, testing or otherwise ascertaining the nature of the alleged problem during conventional working hours.
- (c) The customer allows the Company to rectify any defects and to use its discretion in the choice of materials and the time and method of rectification.
- (d) The Installation has not been adapted, altered or in any way worked upon or tampered with by persons not authorised by the Company.

EXPRESS EXCLUSIONS

The Company expressly excludes any liabilities under this guarantee arising in any of the following circumstances:-

- (a) Fair wear and tear, misuse, neglect, carelessness, vandalism, civil commotion or disturbance, freak weather, enemy action or act of God weather affecting the installation directly or being indirectly communicated there to as a result of any such event affecting the fabric of the property in which the installation is situated.
- (b) Damage caused by defects or inadequacy in the customers property or any materials which were not supplied by the company or were not incorporated in the manufactured sealed unit, glass and glazing materials, PVCu frames, fittings and installation materials.
- (c) Optical effects attributable to natural phenomenon.
- (d) Where full payments have not been paid to the Company by the customer on completion of the installation or where there has been an undue delay in making payment or where the Company's satisfaction note has not been completed by the customer and lodged with the Company.
- (e) Window and door hardware such as locks, hinges and door furniture where the fault is cosmetic and does not affect the function of that part or where the part has ceased to function due to normal wear and tear or lack of basic cleaning and/or maintenance on the part of the customer is over 12 months old.
- (f) All locking mechanisms and handles only carry a 12 months manufacturers warranty
- (g) Noise due to expansion and contraction of PVCu profile.

THIS GUARANTEE AND UNDERTAKING IS GIVEN CINDITIONAL UPON THE CCOUNT FOR THE INSTALLATION HAVING BEEN PAID FOR IN FULL UNDER THE TERMS OF THE CONTRACT OR OTHERWISE SECURES TO THE SATISFACTION OF THE COMPANY AS ACKNOWLEDGED IN WRITING

THIS GUARANTEE IS NOT TRANSFERABLE

Customer Address:

Mr Sharples
12 Crucian Way
West Derby
Liverpool
L12 0AW

Date of completion: 21-10-2011
(Guarantee commencement date)

Contract number:

11102201

Signed on behalf of the company:

SJ Sharples

THIS GUARANTEE IN NO WAY AFFECTS YOUR STATUTORY RIGHTS
In the case of un-necessary call out the Company reserves the right to make a charge
For claims under this guarantee please Email info@sgkwindows.co.uk

Vat number 548 6695 88 Company Registration Number 4907159